**Wesley Meade:**

This iteration was a disaster in my eyes. This iteration we moved from allocating work based on our capabilities to spreading the work between us as evenly as possible, I took a small step back since I did most of the last iteration however this was a complete mistake. This iteration had the addition of two of the less important features or as I would say less complex systems to be added. These features being the sharing server system and the customer support system. I have been left on the Sunday 29th disappointed as the customer support system was pushed only this morning at 8am on Sunday 29th and it is completely unusable in terms of this project. I have been asking what state it was in since the start of the iteration and I was assured that it was being worked on. Apparently, Mark was stuck for a week and a half and never said anything about being stuck until this morning at 8am which to me is completely unacceptable. We where hoping to get testing done but that must be put on the backlog now. I now on the 29th after writing this report must fully implement the customer support system from scratch by 10pm and finish the share server’s system. Which this leads to an issue in methodology its either the work gets allocated based on capability and I must do all the work. Or work is allocated evenly, and the work doesn’t get done which then I have to do in a much smaller time frame. At this stage I feel like the project would have been fairer as a solo project. The share server system is working in terms of functionality but is not yet styled hopefully that will be done early next iteration.

**Customize Server:**

This iteration I added the ability to edit a custom server that the customer added to the cart and removed the summary view after server customisation. Added none options for SSD’s and GPU’s.

**Rental Detail:**

I added the ability to extend your rental for up to two years and the ability to end your rental prematurely for a small fee of €200. I also added a second thread in the application which runs asynchronously to the server that checks for expired rentals in the database every two hours and then sets them to expired and removes the server from the database. The only small non-issue with this is that on the closure of the Django run server command via control + c there is no way for me to implement the closure of the thread so when using control + c to shut down the server the terminal will freeze but just closing and opening the terminal again works just as well and this is unnoticeable to anyone actually using the site.

**Payments:**

I added proper handling of errors within the payment system. Now the user cannot possibly enter invalid details and is now prompted with an error message upon doing so.

**Home:**

Added overlay to the carousel

**Customer support:**

Today I implemented customer support in its entirety. I created a list where you can view your transactions and create a ticket based on a transaction and admins can see all transactions. I created a ticket view where you can see all your created tickets and again admins can see all tickets. In the transaction view admins can search through transactions based on the transaction ID. I created a view which allows a user to view his ticket and in that view admins and the user can interact via text chat for customer support. I added the ability for the user to delete their own ticket as well as for admins to resolve it and another to refund the ticket based on the transactions charge ID.

That’s all for this iteration I hope the next iteration will be a more productive team effort.